



25
YEARS
OF HERITAGE

Ref: SECT: STOC: 66 - 17

13th October, 2017

To
The Secretary,
The Stock Exchange, Mumbai
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

To
The Manager,
Listing Department,
National Stock Exchange of India Limited,
Exchange Plaza, C-1,
G Block, Bandra - Kurla Complex,
Bandra (East), Mumbai - 400 051

Dear Sir / Madam,

Sub: Investor Grievance Report for the Quarter ended 30th September, 2017

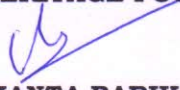
Ref: No. Stock Code: 519552 / HERITGFOOD

With reference to subject, please find enclosed herewith the Investor Grievance Report for the quarter ended 30th September, 2017 furnished pursuant to Regulation 13 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Thanking you,

Yours Faithfully,

For HERITAGE FOODS LIMITED


UMAKANTA BARIK
Company Secretary
M. No: FCS-6317

Encl: a/a



HERITAGE FOODS LIMITED
(Formerly known as M/s. Heritage Foods (India) Limited)
CIN : L15209TG1992PLC014332
AN ISO: 22000 CERTIFIED COMPANY





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HERITAGE FOODS LIMITED

INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.07.2017 to 30.09.2017

1	NUMBER OF COMPLAINTS OPENING	0
1	NUMBER OF COMPLAINTS RECEIVED	42
2	NUMBER OF COMPLAINTS ATTENDED	42
3	NUMBER OF COMPLAINTS PENDING	0

SUBJECT WISE COMPLAINT DETAILS


Sl.	Particulars	Opening	Receipt	Attended	Pending
1	COMPLAINTS				
1	Non-receipt of shares lodged for transfer	0	2	2	0
2	Non-receipt of securities	0	14	14	0
3	Non-receipt of dividend	0	19	19	0
4	Non-receipt of Annual Report	0	0	0	0
5	Non-receipt of Refund order	0	0	0	0
6	Non-receipt of Electronic Credits	0	0	0	0
2	COMPLAINTS FROM REGULATORY AUTHORITIES				
a	SEBI*	0	2	2	0
b	Stock Exchange#	0	1	1	0
c	DCA	0	0	0	0
d	ROC	0	0	0	0
e	Summons from Court	0	0	0	0
	TOTAL	0	42	42	0

* Two complaints are regarding to transfer of Shares:

- In one case the shares has been transferred to the concerned person on dated 28/08/2017 vide certificate no: 65083 to 102232.
- In another case objection memo has been issued to the concern share holder for submitting the proper documents for transfer of shares.

The complaint with regard to service of documents as per Companies Act 2013, and the appropriate clarification has been sent to the concern shareholder on 31/07/2017

For HERITAGE FOODS LIMITED


UMAKANTA BARIK
Company Secretary
M. No: FCS-6317



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