



25
YEARS
OF HERITAGE

Ref: SECT: STOC: 56-19

11th October, 2019

To
The Secretary
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

Scrip Code: 519552

To
The Manager,
Listing Department,
National Stock Exchange of India Limited
Exchange Plaza, C-1,
G Block, Bandra-Kurla Complex,
Bandra (East), Mumbai - 400 051

Scrip Code: HERITGFOOD

Sub: Investor Grievance Report for the Quarter and Half year ended 30th September, 2019
Ref: Regulation 13 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir / Madam,


With reference to subject, please find enclosed herewith the Investor Grievance Report for the quarter and Half year ended 30th September, 2019 furnished pursuant to Regulation 13 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Kindly take note of the same on record.

Thanking you,

Yours Faithfully,

For HERITAGE FOODS LIMITED


UMAKANTA BARIK
Company Secretary
M. No: FCS-6317



HERITAGE FOODS LIMITED
(Formerly known as M/s. Heritage Foods (India) Limited)
CIN : L15209TG1992PLC014332
AN ISO: 22000 CERTIFIED COMPANY





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INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.07.2019 TO 30.09.2019

1	NUMBER OF COMPLAINTS OPENING	0
1	NUMBER OF COMPLAINTS RECEIVED	19
2	NUMBER OF COMPLAINTS ATTENDED	19
3	NUMBER OF COMPLAINTS PENDING	0

SUBJECT WISE COMPLAINT DETAILS

Sl.	Particulars	Opening	Receipt	Attended	Pending
1	COMPLAINTS				
1	Non-receipt of shares lodged for transfer	0	0	0	0
2	Non-receipt of securities	0	3	3	0
3	Non-receipt of dividend	0	16	16	0
4	Non-receipt of Annual Report	0	0	0	0
5	Non-receipt of Refund order	0	0	0	0
6	Non-receipt of Electronic Credits	0	0	0	0
2	COMPLAINTS FROM REGULATORY AUTHORITIES*				
a	SEBI*	0	0	0	0
b	Stock Exchange	0	0	0	0
c	DCA	0	0	0	0
d	ROC	0	0	0	0
e	Summons from Court#	0	0	0	0
	TOTAL	0	19	19	0

* One complaint lodged with SEBI for updation of Signature & Bank Details and payment of all unclaimed dividends. The signature and Bank account details of the complainant/shareholder is updated in our records for all future transactions and all unclaimed dividends from 2011-2012 to 2017-2018 are under process and the same would be forwarded in due course.

One shareholder has filed a case in National Company Law Tribunal, Hyderabad Bench at Hyderabad and the company has filed a written statement and the court has given the next hearing date on 19/07/2019 and 31/07/2019.

For HERITAGE FOODS LIMITED


UMAKANTA BARIK
Company Secretary
M. No: FCS-6317



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