



Ref: SECT: STOC: 81-21

October 12, 2021

To
The Secretary
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

To
The Manager,
Listing Department,
National Stock Exchange of India Limited
Exchange Plaza, C-1, G Block, Bandra-Kurla Complex,
Bandra (East), Mumbai - 400 051

Scrip Code: 519552

Scrip Code: HERITGFOOD

Dear Sir / Madam,

Sub: Investor Grievance Report for the Quarter ended September 30, 2021

With reference to subject, please find enclosed herewith the Investor Grievance Report for the quarter ended September 30, 2021 furnished pursuant to Regulation 13 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Kindly take the same on record and display the same on the website of your exchange.

Thanks & Regards

For **HERITAGE FOODS LIMITED**


UMAKANTA BARIK
Company Secretary & Compliance Officer
M. No: FCS-6317

Encl:a/a

About the Company:

Heritage Foods founded in the year 1992 is one of the fastest growing Private Sector Enterprises in India, with two business divisions viz., Dairy and Renewable Energy under its flagship company Heritage Foods Limited and Cattle feed business through its subsidiary, Heritage Nutrivet Limited (HNL). Presently Heritage's milk and milk products have market presence in Andhra Pradesh, Telangana, Karnataka, Kerala, Tamil Nadu, Maharashtra, Odisha, NCR Delhi, Haryana, Uttar Pradesh and Uttarakhand. It has total renewable energy generation capacity of 10.39 MW from both Solar and Wind for captive consumption of its dairy factories.



HERITAGE FOODS LIMITED

CIN : L15209TG1992PLC014332

AN ISO: 22000 CERTIFIED COMPANY

Regd. Off: # 6-3-541/C, Panjagutta, Hyderabad - 500 082, Telangana, INDIA. Tel.: +91-40-23391221, 23391222, Fax: 23326789, 23318090

Email: hfl@heritagefoods.in, Website : www.heritagefoods.in





INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.07.2021 TO 30.09.2021

| | | |
|----------|--------------------------------------|-----------|
| 1 | NUMBER OF COMPLAINTS OPENING | 0 |
| 1 | NUMBER OF COMPLAINTS RECEIVED | 33 |
| 2 | NUMBER OF COMPLAINTS ATTENDED | 33 |
| 3 | NUMBER OF COMPLAINTS PENDING | 0 |

SUBJECT WISE COMPLAINT DETAILS

| Sl. | Particulars | Opening | Receipt | Attended | Pending |
|----------|---|----------|-----------|-----------|----------|
| 1 | COMPLAINTS | | | | |
| 1 | Non-receipt of shares lodged for transfer | 0 | 0 | 0 | 0 |
| 2 | Non-receipt of securities | 0 | 1 | 1 | 0 |
| 3 | Non-receipt of dividend | 0 | 31 | 31 | 0 |
| 4 | Non-receipt of Annual Report | 0 | 0 | 0 | 0 |
| 5 | Non-receipt of Refund order | 0 | 0 | 0 | 0 |
| 6 | Non-receipt of Electronic Credits | 0 | 0 | 0 | 0 |
| 2 | COMPLAINTS FROM REGULATORY AUTHORITIES | | | | |
| a | SEBI | 0 | 1 | 1 | 0 |
| b | Stock Exchange | 0 | 0 | 0 | 0 |
| c | DCA | 0 | 0 | 0 | 0 |
| d | ROC | 0 | 0 | 0 | 0 |
| e | Summons from Court | 0 | 0 | 0 | 0 |
| | TOTAL | 0 | 33 | 33 | 0 |

For **HERITAGE FOODS LIMITED**

UMAKANTA BARIK
 Company Secretary & Compliance Officer
 M.No.: FCS-6317

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